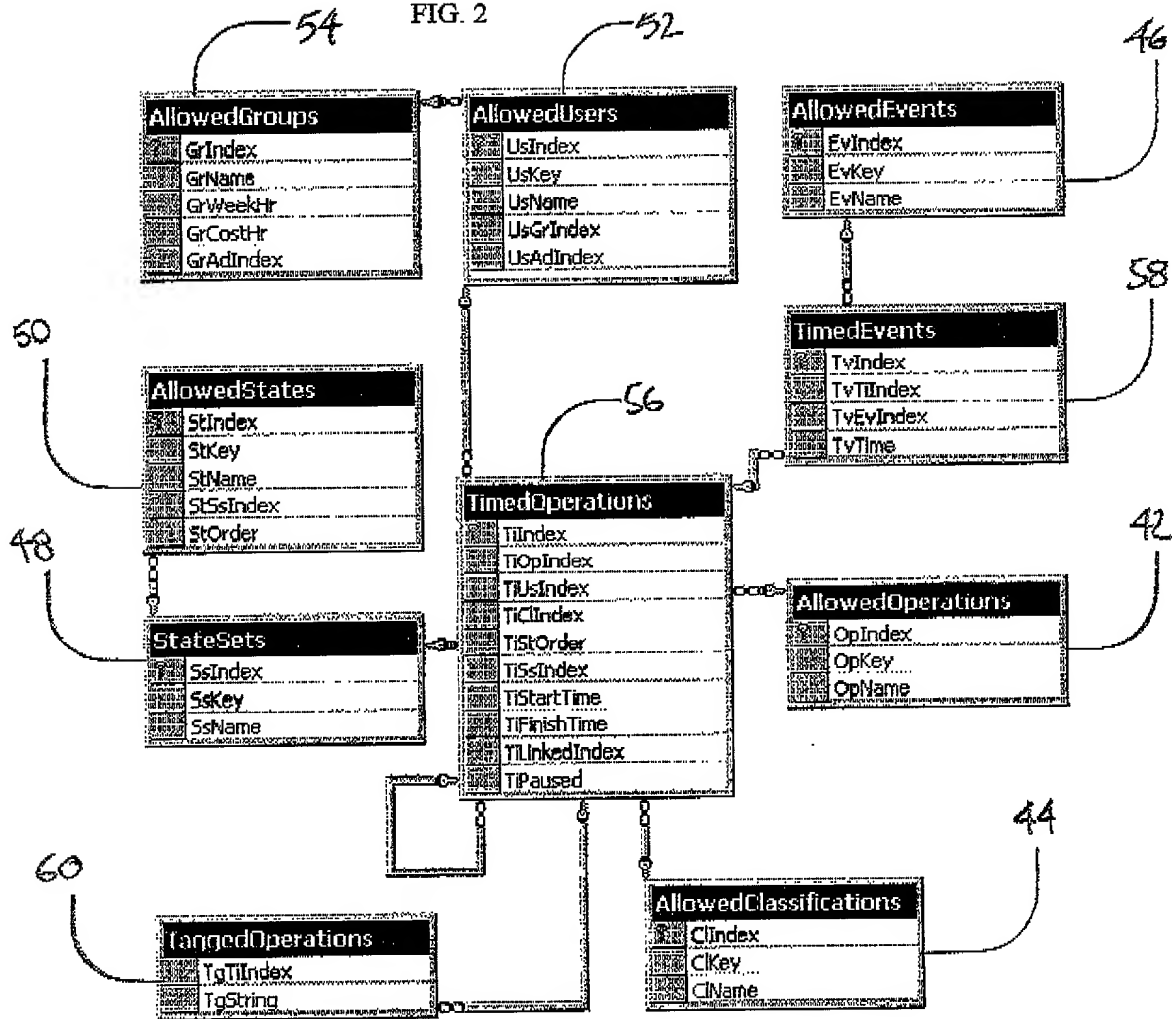


FIG. 1

09782349.021204

FIG. 2



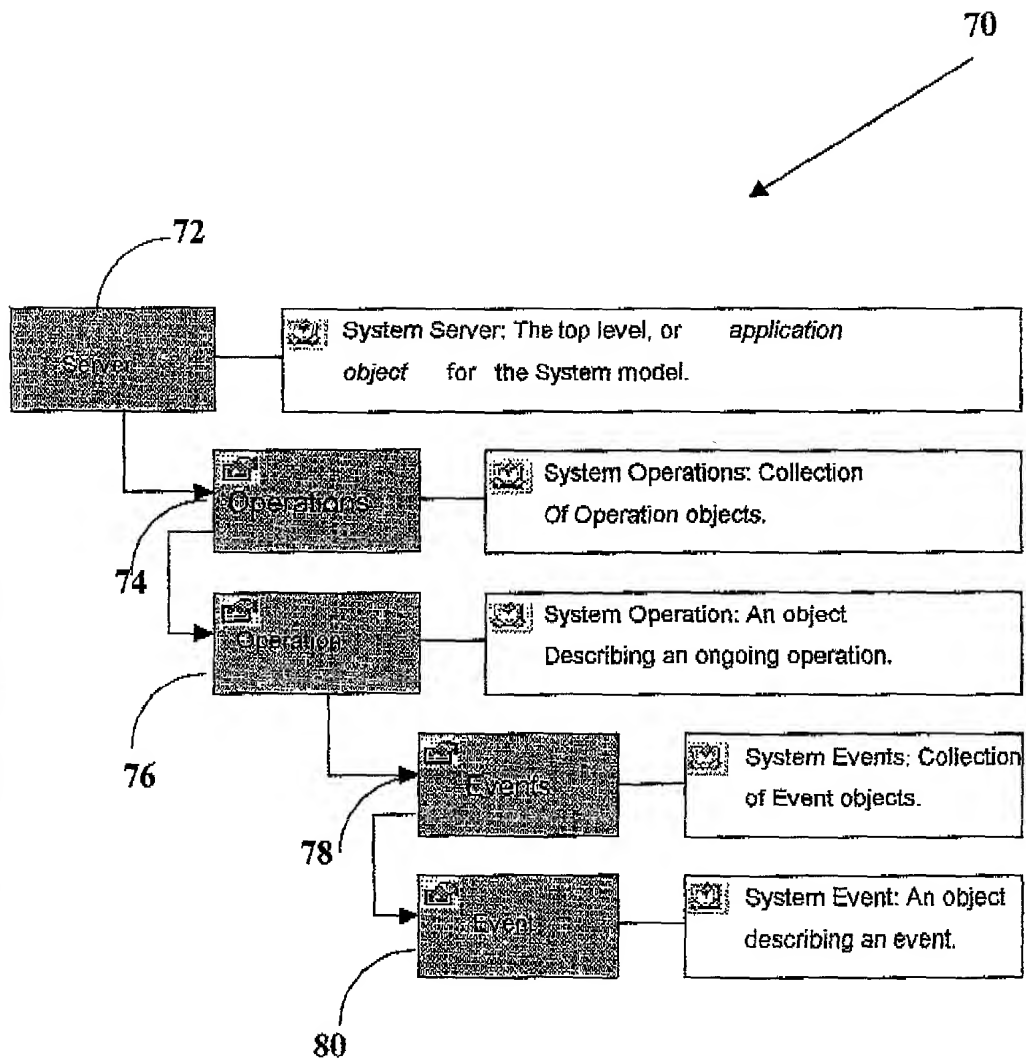


FIG. 3

FIG. 4

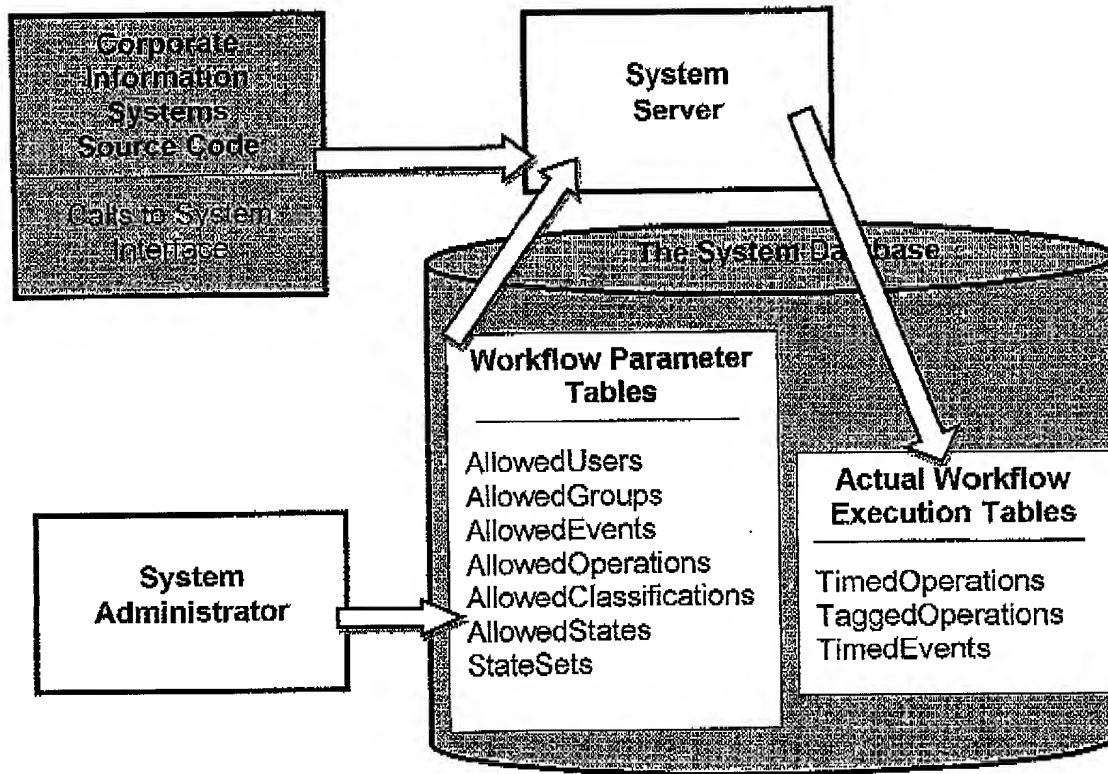
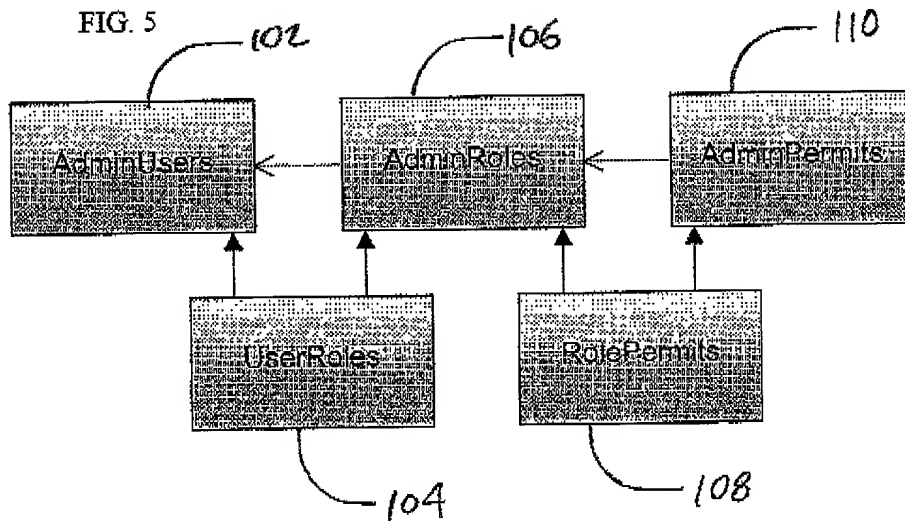
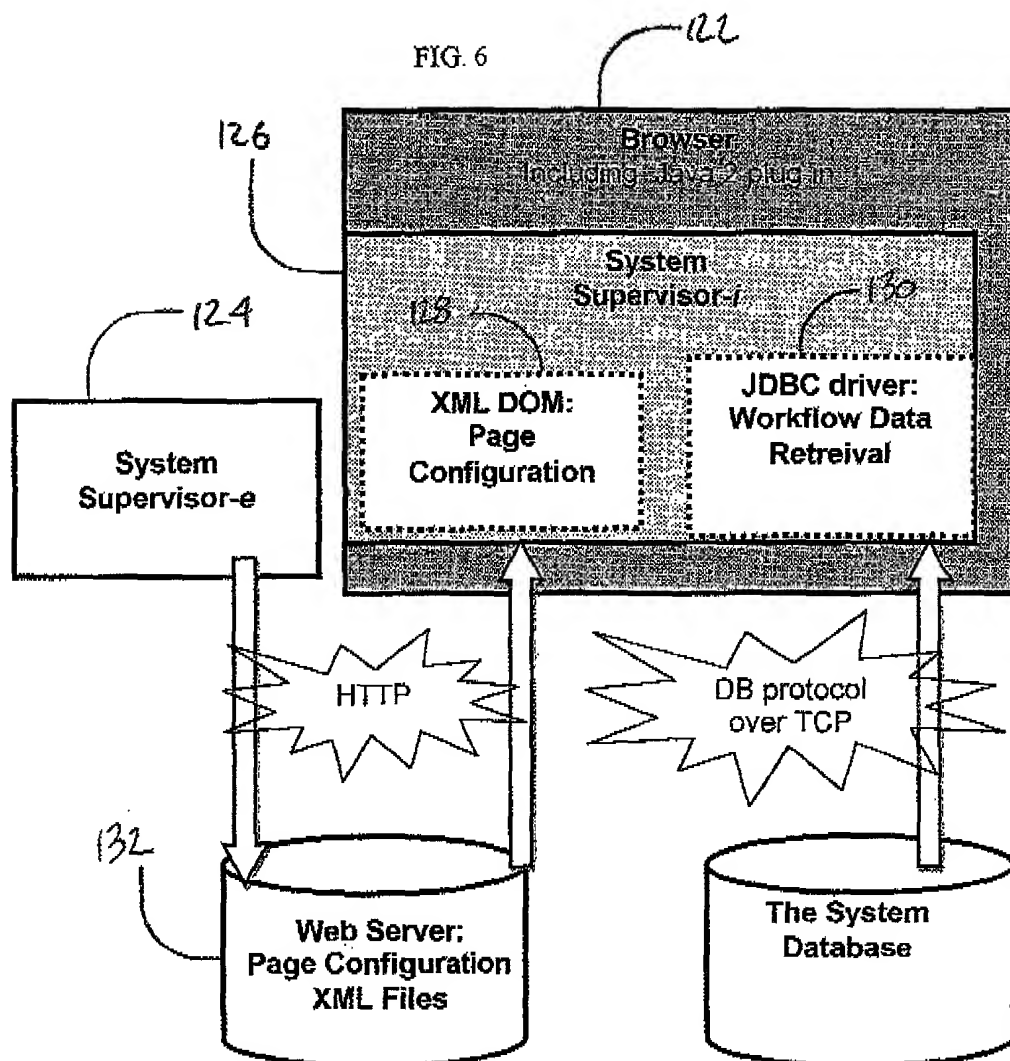


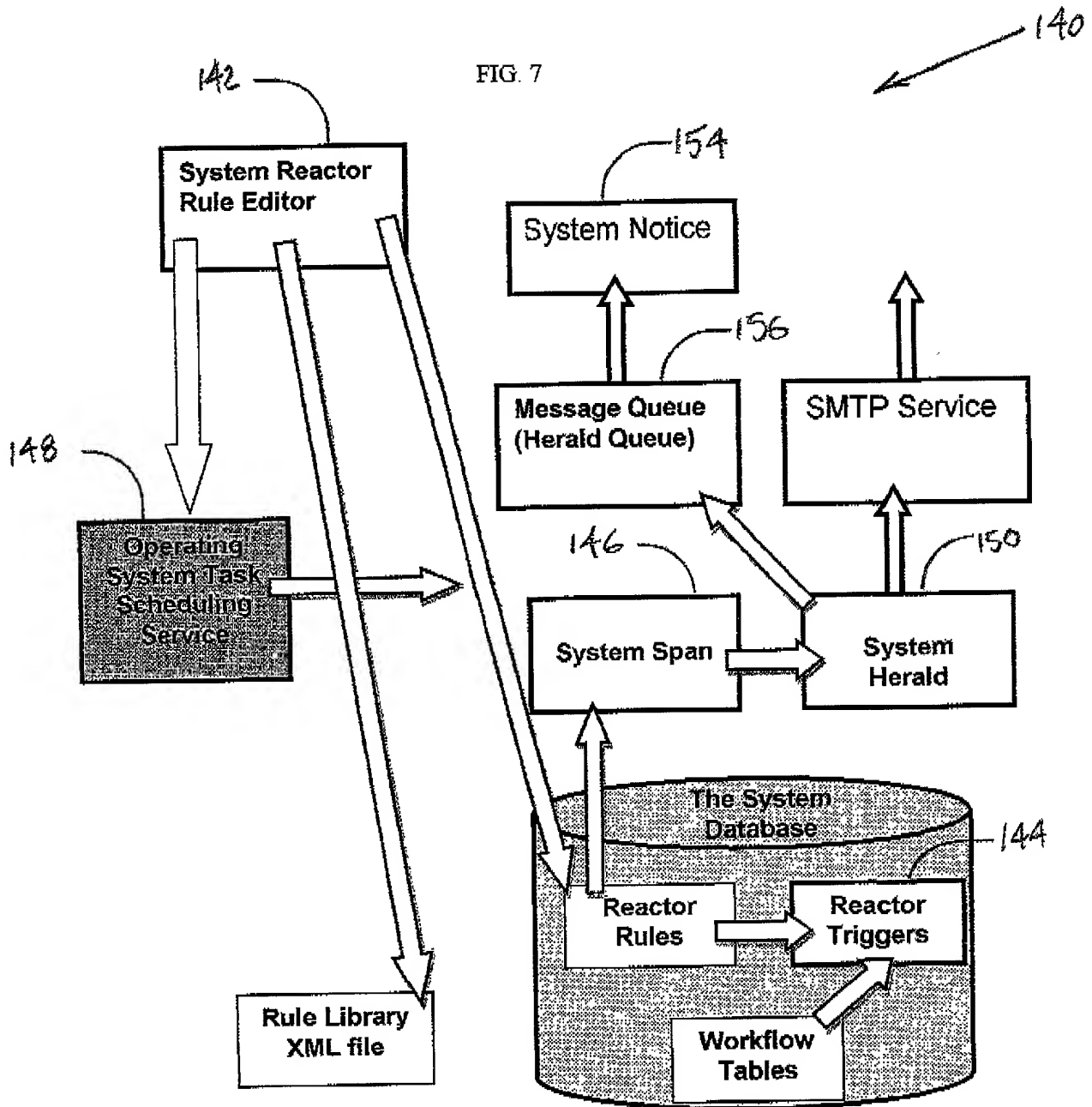
FIG. 5





09782349-021201

FIG. 7



0972249.03201

FIG. 8

160

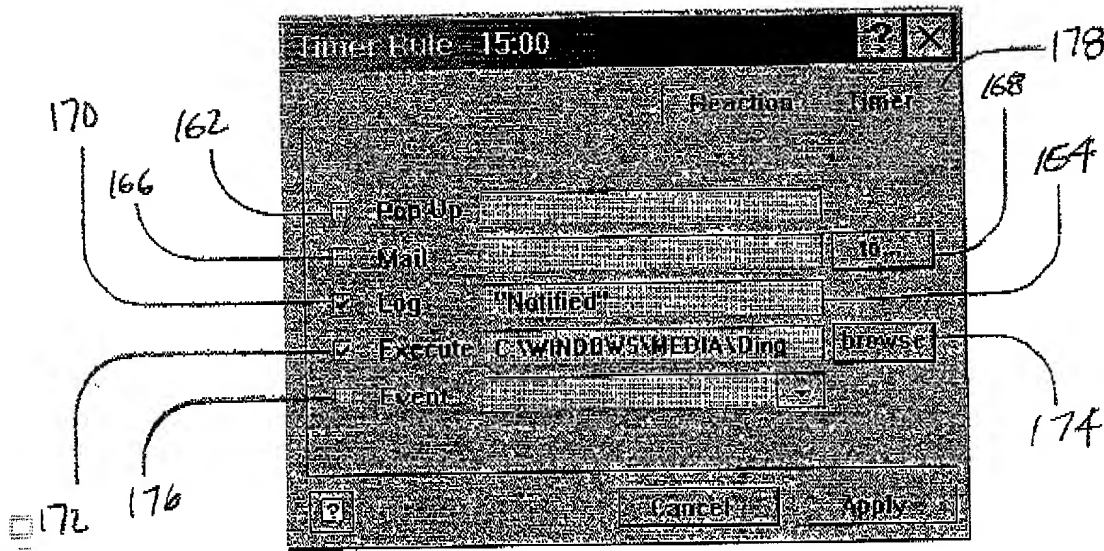
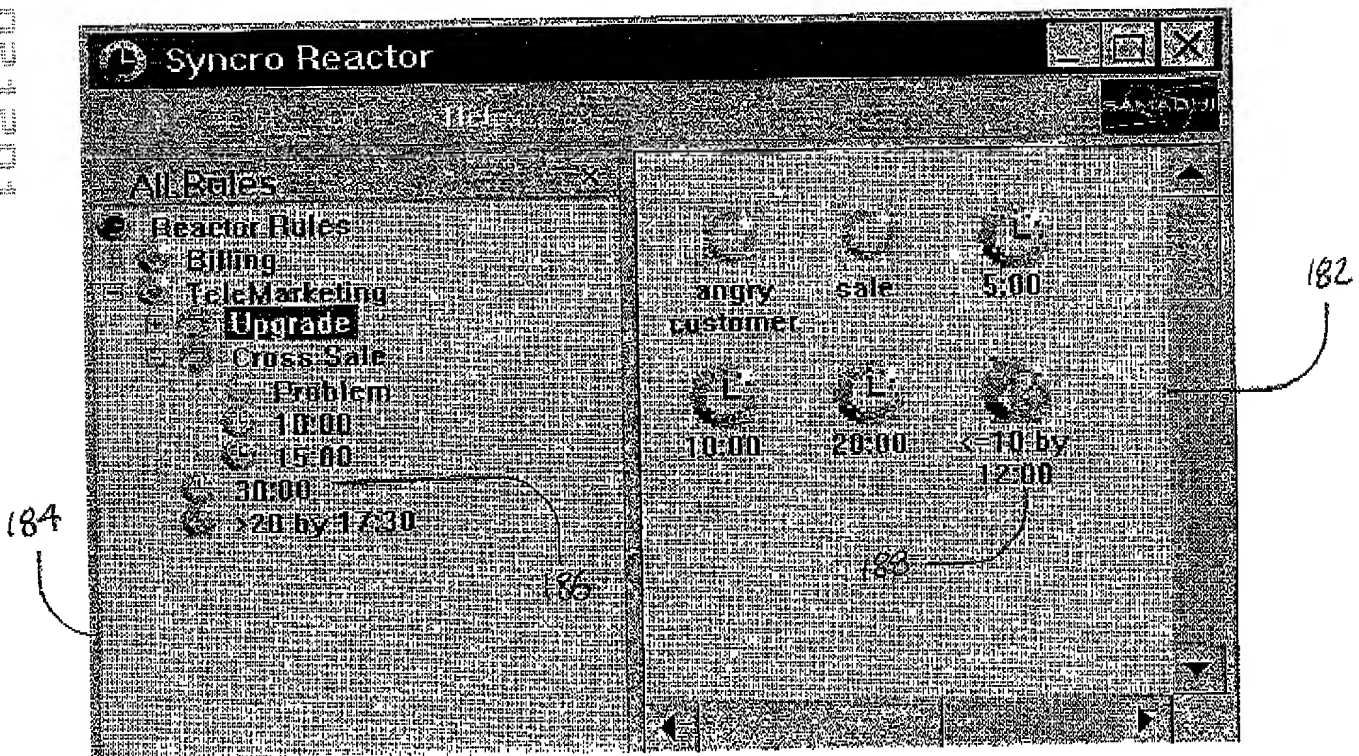


FIG. 9

180

097822349-021201



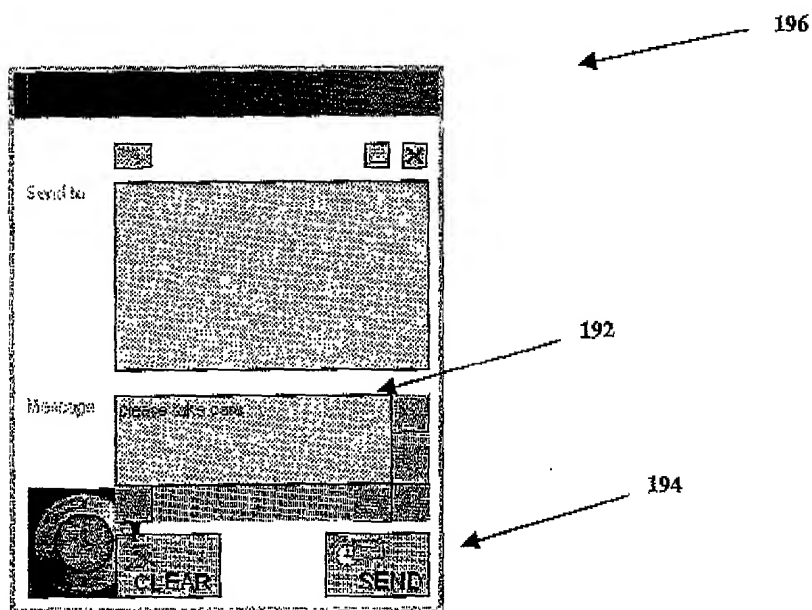
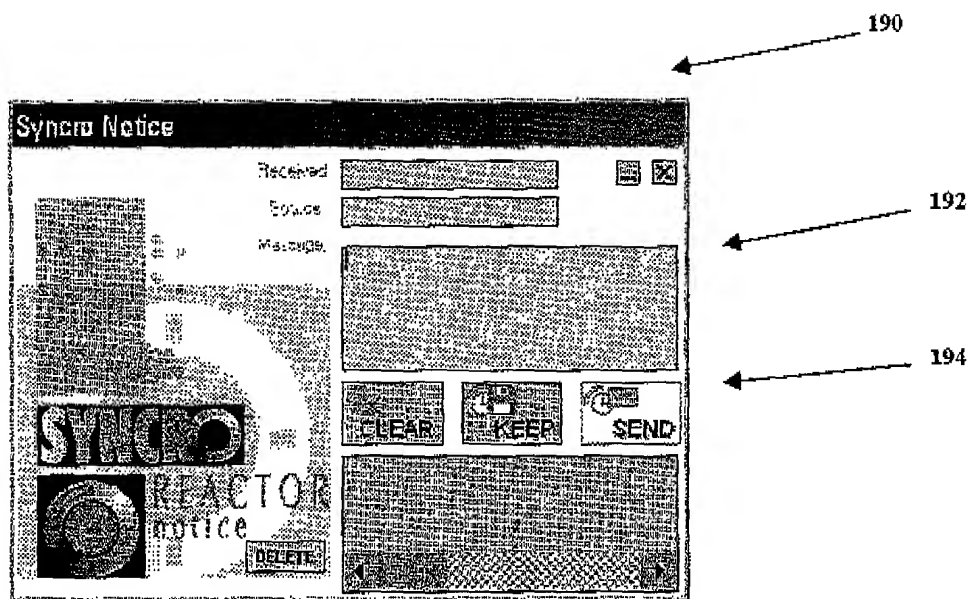


FIG. 10

09782349.021204

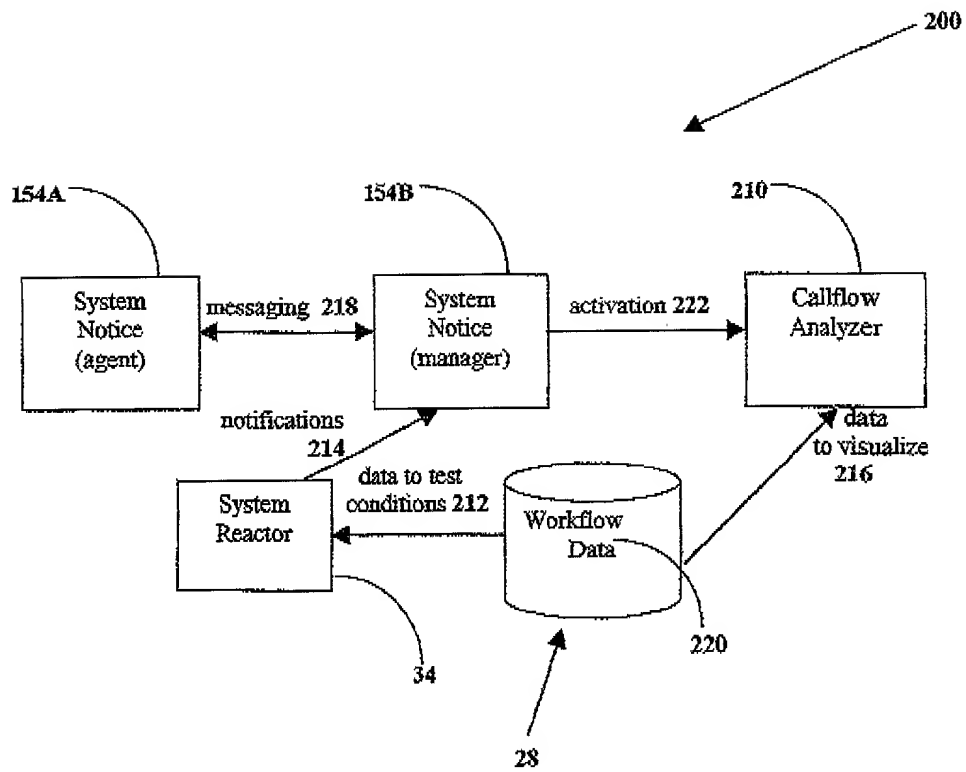


FIG. 11

FOI20" 64E28/60

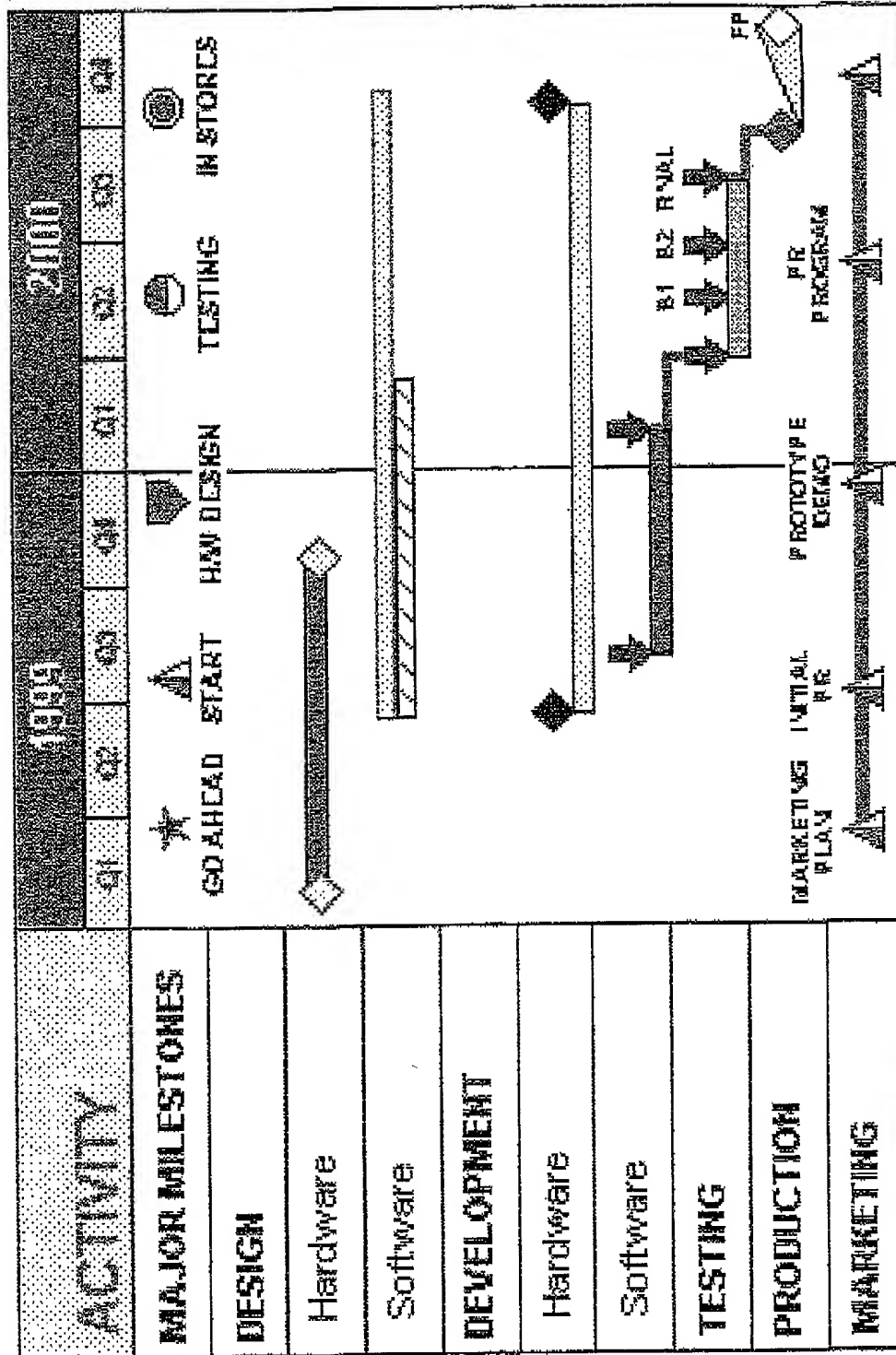


FIG. 12

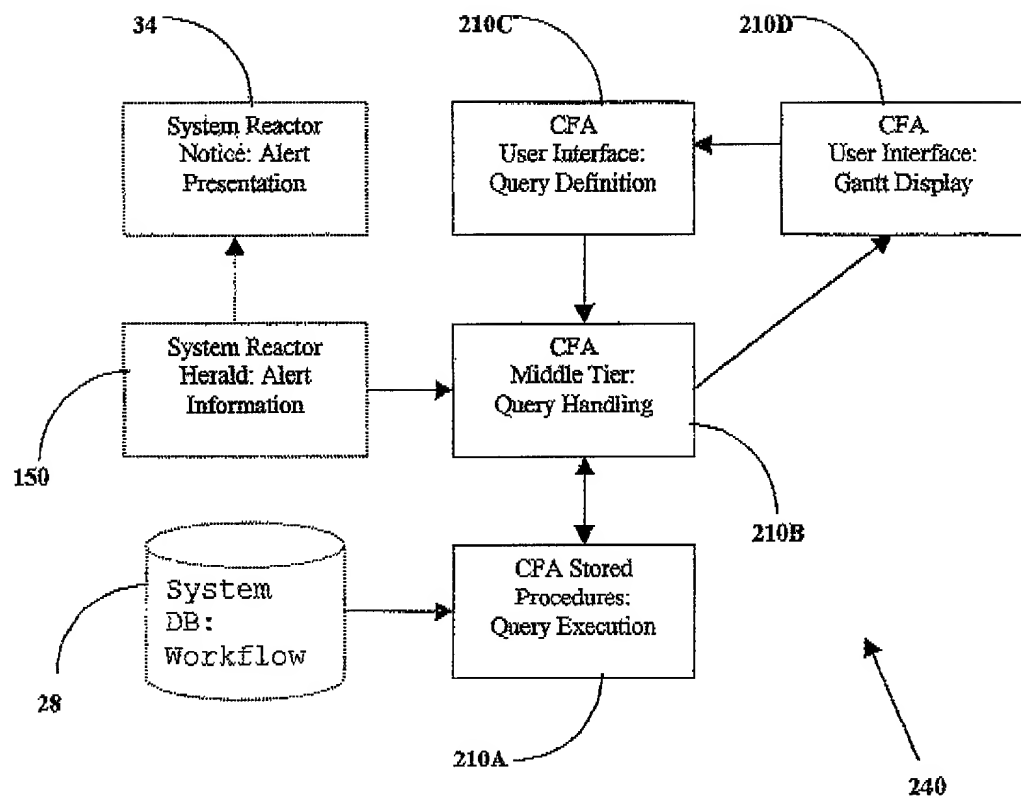


FIG. 13

T02120" 64E28260

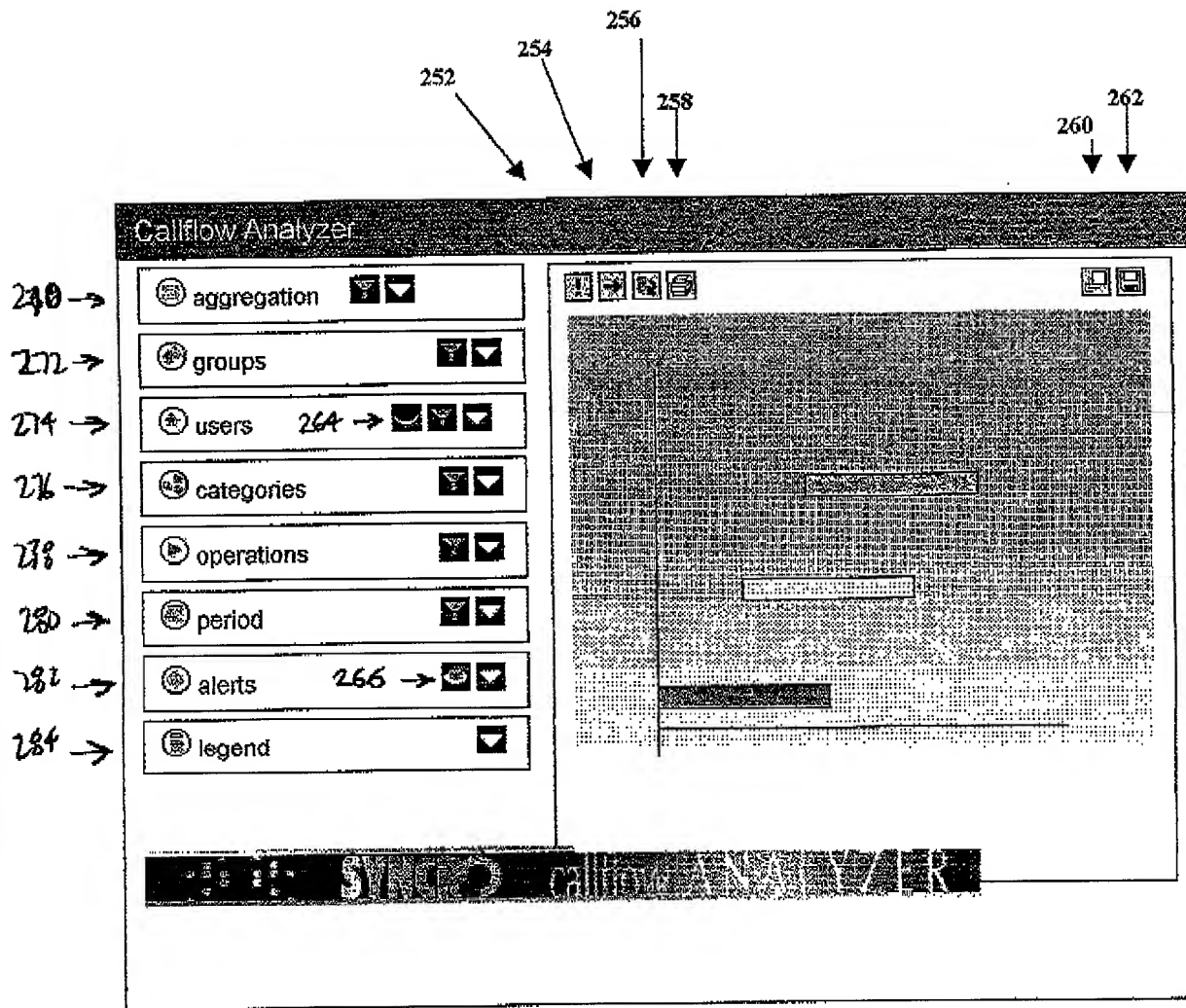


FIG. 14

Main Query Control:

- Runs query. opens the "print" dialog.
- indicates "live" view, = "no live". Switched by clicking.
- indicates auto refresh ("live" only), = no auto refresh. Switched by clicking.
- (in "users" pane) indicates "watch" mode, = "watch off". Switched by clicking.

250

Main Notice Control:

- (in "alerts" pane) indicates "alert" mode, = "alert off". Switched by clicking.
- Shows "notice" window.
- indicates auto keep, = no auto keep. Switched by clicking.

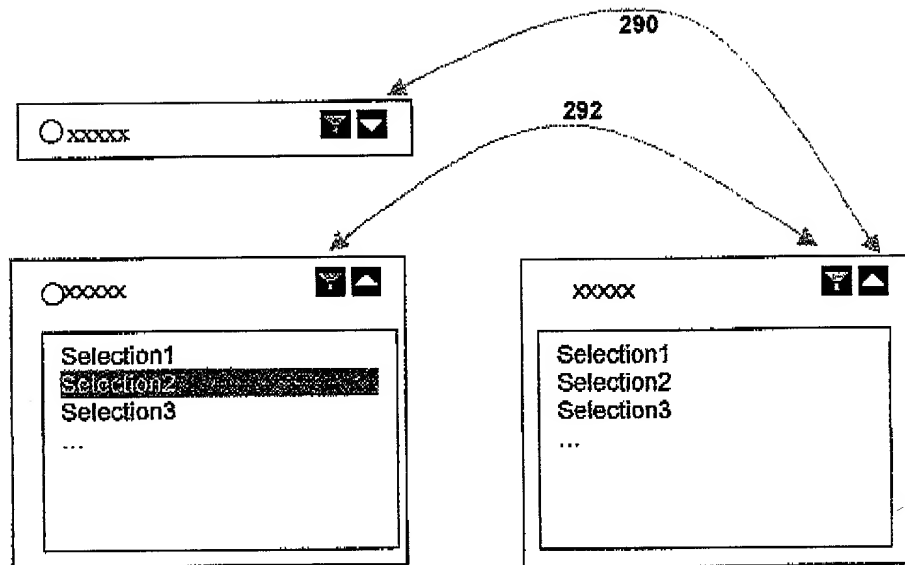


FIG. 15

aggregation

Aggregate activities by

- ☐ Category
- ☒ Operation

Aggregate users by

- ☒ Total
- ☐ Group
- ☐ Person

groups

Group1
Group2
...

users

User1
User2
...

categories

Category1
Category2
...

operations

Operation1
Operation2
...

period

Date From To
Time From To

alerts

☐ View only relevant case
☒ View last minutes

legend

Label1
Label2
...

Print

Printer

Print:

☒ Chart
☐ Query

OK Cancel

FIG. 16

0970440-004001